

## What is Local Door-to-Door Service?

South Lane Wheels is the only door-to-door bus service located in South Lane County. What this means is that instead of having to wait at a bus stop, South Lane Wheels will pick you up and drop you off at the location of your choice.

What makes this service unique is that reservations are scheduled based on the pickup or drop off time.

Please keep in mind that the Local Door-to-Door Service is still a ridesharing, which means other passengers may board and be dropped off en route to your pickup location and destination.

You can make your reservations as far in advance as you need to, but we do ask that you make your reservation a minimum of 2 business days prior to the date you plan to travel. However, we are occasionally able to accommodate same day ride requests.



## Medicaid & OHP

If you receive Medicaid benefits through the Oregon Health Plan, contact the RideSource Call Center to learn if you are eligible for free transportation (541) 682-5566.

## Other SLW Services

### METRO SHUTTLE

The Metro Shuttle is door-to-door service designed to get either Cottage Grove residents to locations north such as Creswell, Springfield and Eugene. Residents of Creswell can go north to Eugene and Springfield or south to Cottage Grove.

### LTD CONNECTOR

The LTD Connector is the new ridesharing bus service that will take you from door-to-door within Cottage Grove. For more info visit: <https://www.ltd.org/connector>

## South Lane Wheels

1450 Birch Avenue  
Cottage Grove, OR 97424  
[www.southlanetransit.com](http://www.southlanetransit.com)  
541-942-0456

South Lane  
**Wheels**  
Local Door-To-Door  
Service



*Public Transportation*

## Everyone Can Ride

Whether you are reserving a **Local Door-to-Door** ride within and near Cottage Grove, or taking a trip up to the Eugene and Springfield area on the **Metro Shuttle**, everyone can ride without eligibility requirements.

## Service Area

We serve the rural areas of South Lane County including Cottage Grove and Creswell.

## Hours

Mon-Fri 7:30 AM to 5:30 PM.

Approval required for trip requests outside of normal operating hours.

Office hours are Mon–Fri 8:00 AM to 5:00 PM at 1450 Birch Avenue in Cottage Grove

## Ride Reservations

We take reservations on a "first-call, first-serve" basis so make your reservation as soon as possible by calling SLW Dispatch at:

**(541) 942-0456 ext. 1**  
**[7-1-1 OR Relay]**

## Be Prepared

All of our services have a schedule to maintain with the riders' needs in mind.

- Riders need to be at their pick up location before the scheduled pick up time.
- Unscheduled return trip is considered a "Will Call" ride which may have a 30-minute wait after pick up call is made.

## Local Door-To-Door Service



ONE WAY TRIPS PER PERSON*	RATE	BOOK OF 10 TICKETS
Up to 3 Miles	\$3	\$25
Up to 5 Miles	\$5	\$45
Up to 10 Miles	\$10	
Add'l charges per mile over 10	\$1	

- Cash, check, or SLW ticket. Drivers do not make change
- Drivers and SLW office sell discount ticket books
- Riders must pay the fare upon boarding and have ready any carry on items



## Be Responsible

**CANCELLATION POLICY-** Please be considerate and respectful of other riders and our drivers by calling the dispatcher to cancel a reservation in advance or it is considered a "No-Show."

The "**5-MINUTE RULE**" allows the driver to wait up to 5-minutes after the scheduled pick up time for a rider to board the vehicle. If a rider does not board within the 5-minutes, the driver will leave, and report this trip as a "No-Show."

A pattern of "No-Shows" may affect future ride requests.