

# BUS OPERATOR APPLICATION PACKET

## **Application Accepted Until Position is Filled**

Application Delivered in a Sealed Envelope, Mailed, or Emailed

TO:

Ruth E. Linoz

**Executive Director** 

1450 Birch Avenue

Cottage Grove, Or 97424

Email: rlinoz@southlanetransit.com

FAXED APPLICATIONS WILL **NOT** BE ACCEPTED

**EQUAL OPPORTUNITY EMPLOYER** 



#### **INSTRUCTIONS**

- 1. In order to apply please submit a completed PART-TIME BUS OPERATOR Application with the following:
  - Employment Application
  - Signed Supplemental #1
  - Signed Records Request for Driving Record form
  - o References one professional, one personal
- 2. Deliver, Mail or Email the completed Application Packet to the following address:

Ruth E. Linoz

**Executive Director** 

1450 Birch Avenue

Cottage Grove, OR 97424

OR:

Email application to: <a href="mailto:rlinoz@southlanetransit.com">rlinoz@southlanetransit.com</a>

Faxed application will **not** be accepted.

#### **Attachments:**

- o Part-Time Bus Operator Job Description
- Employment Application
- o Supplemental #1
- Motor Vehicle Record

Questions? Contact Ruth Linoz at 541-942-0456 x3 or email at the above address.

**EQUAL OPPORTUNITY EMPLOYER.** South Lane Wheels (SLW) is an equal opportunity employer. It is the policy of SLW to seek and employ the best qualified personnel and to provide equal opportunity for the advancement of employees and to administer all of our personnel policies in a manner that will not discriminate against any person because of race, color, religion, age, sex, marital or veteran status, national origin, ancestry, disability, on-the-job injuries, or any other legally protected status unless it is a bona fide occupational requirement reasonably necessary to the operation of our business.



**Position Title:** Bus Operator

**Position Reports To:** Operations Supervisor (Executive Director if no OS)

**Time Commitment:** Part Time - Flexible (up to 32 hours per week)

**Full Time** - Flexible (35-40 hours per week)

#### Position Summary for Bus Operator at South Lane Wheels (SLW):

The bus operator is the heart and soul of the public transportation program: helping all riders live independent, quality lives by providing them access to necessary community services. This position performs a safety-sensitive role while operating agency vehicles to provide transportation for individuals who have difficulty accessing regular public transportation and members of the public.

## No set workdays or hours will be guaranteed yet there is potential for more hours when available.

#### **Primary Duties and Responsibilities**

#### Operate Vehicle/Transportation of Passengers:

- Completes vehicle pre-trip and post-trip inspections utilizing methods designated by federal laws and state Department of Transportation (DOT) regulations and guidelines.
- Prepares vehicle inspection reports and advises dispatcher of immediate repairs or irregularities needing attention.
- Operates a 4 to 16 passenger regular transit or shuttle bus on various work assignments providing service to persons with disabilities, the elderly and public.
- Assists riders, as needed, with boarding or disembarking busses including miscellaneous articles as needed.
- Fuels vehicles and performs light mechanical adjustments as needed
- Responsible for the interior and exterior cleanliness of vehicles including performing duties in inclement weather.
- Utilizes bus lift to board riders with a variety of wheeled mobility devices, properly secure riders, and wheeled mobility devices.

#### **Our Performance Requirements:**

- Able to accurately operate technology tools required to perform the service and communicate with staff and riders.
- Complete, prepare and submit required paperwork accurately as scheduled or required.
- Learn and apply SLW policies and procedures while performing assignments.
- Learn and apply business ethics and HIPAA guidelines to protect privacy and help prevent fraud.
- Must utilize universal precautions when handling blood, urine, feces, vomit, and other potentially infectious materials to prevent disease transmission.
- Arrive on time for work assignment.

- Must remain calm and focused following an incident involving a passenger and/or the
  vehicle including directing evacuation of the bus, if needed; responsible for passenger
  safety and security following a bus evacuation; responsible for mitigating passenger
  injury; responsible for vehicle safety and security following an incident; complete
  required paperwork.
- Collect fares; sell ticket books and passes; responsible for monies collected
- Keep uniform and personal appearance neat and clean.
- SLW identification must always be visible.
- Assist supervisor with problem solving by documenting complaints; makes recommendations for policy or procedural changes.

#### Customer Relations

- Promote good rider relations by providing positive treatment of riders.
- Greet riders in a tactful and courteous manner.
- Assist with seating, questions, directions, and other service-related matters.
- Assure passenger comfort, safety, and security.
- Be professional and courteous to others while on the job.

#### **Driving Requirements**

- Valid Class C license or higher
- o Perspective applicant must pass these requirements:
  - pre-employment drug test
  - criminal background check
  - DMV driver's history checks
  - proof of auto insurance, and all other applicable approval procedures
- Willing to participate in random and required FTA DOT drug & alcohol tests
- o Participate in required trainings and meetings
- Agree to have vehicle inspection and driving ability assessments
- Become skilled at driving in a variety of locations, road conditions, time of day, and weather
- o Drive under all conditions of weather, roadways, and traffic while successfully managing passenger's route and schedule requirements.
- Learn and practice safety and security rules and procedures required in the transportation of person with a disability, youth, and elderly
- Learn efficient routes, schedules, streets, and locations within the SLW service area

#### **Physical and Performance Requirements**

- Must be able to meet physical requirements of the job with reasonable accommodations:
  - read instructions, hear radio/cellphone messages, write on forms, press buttons, drive with precision, handle high-level dexterity maneuvers, and complex personal interactions
  - successfully manage multiple tasks while making quick, appropriate decisions according to changing priorities

- able to read and interpret maps, road signs and driving directions
- perform vehicle engine and interior/exterior feature checks independently
- able to hear and speak effectively to use a 2-way communication system
- able to change position quickly between sitting, standing, pushing, kneeling, squatting, and walking throughout a 4-10-hour workday
- push, pull or maneuver carts, strollers, wheeled mobility devices that may be approximately 600 pounds (rider in a wheeled mobility device)
- able to perform repetitive bending, reaching, and lifting motions while assisting riders and miscellaneous articles on and off vehicles
- Remain flexible in handling assignment changes
- Relate effectively with people of varied age, physical condition, cultural and socioeconomic backgrounds, using tact, diplomacy, and courtesy

#### **Driving History/Record Requirements**

- Two years driving vehicles equivalent to 14-16 passenger vehicles (motorhome, truck)
- Clean driving record
- Keep required license up to date

#### **Preferred Qualifications**

- Live within 10-15 miles of Cottage Grove
- Experienced with current technology and open to learning new devices
- Available for work assignment with usually one day's notice
- Knowledge of the geographic area
- Ability to speak other languages in addition to English
- Dependable to report to work as scheduled, seldom absent, and conscientious

#### **Pay Range and Benefits**

- Starting pay is \$15.00 per hour
- Eligible for pay raises and benefits according to part-time regular employee's information listed in SLW Employee Handbook for sick leave, paid vacation, holidays, over-time and time off.

### **SLW FULL-TIME BUS OPERATOR EMPLOYMENT APPLICATION**

Last Name	First Name	Initial	Date of Application / Date Available
Street Address		City	Residence Telephone Alternative Telephone
Are you 18 yea	irs of age or older?		Are you authorized to accept employment in the United States? (Successful applicants will be required to prove identity and eligibility for employment) Yes No
RELATIVES/FI situations wh currently wor	ere we need to av k for South Lane V	d relatives/frier roid possible co Wheels?	nds are eligible for employment except in unusual onflicts of interest. Do you have any relatives/friends who
ii yes, state ii	ame(s):		
colleges; degr		ational, techni	raining and/or specialized experience (such as schools; cal or military experience; hobbies, etc.) you feel would applying:
DEGREES, LIC	ENSES, RELEVANT	EDUCATION C	OR TRAINING WHERE DID YOU ACQUIRE IT
High School_			
College or Vo	cational		
			R ALCOHOL TEST O YES NO
	•		NVICTED, pled GUILTY, NO CONTEST or FORFEITED BOND ions? Yes No
If yes, give de	tails:		

Last Name							
<b>DRIVING POSITIONS:</b> Have you for any traffic violation in the past to							
If yes, give details:							
IN CASE OF EMERGENCY NOTIFY:	NAME		TELEPHONE NUMBER				
CPR CARD: Yes No	FIRST AID CARD	◯Yes	○ No				
CDL: Yes No If y	es, what endorsement?						
<b>EMPLOYMENT EXPERIENCE:</b> Please account for all periods of employment, by month/year, including any self-employment and U.S. military service for the last 7 years. Start with your latest employment. Do not write "See Resume".							
Present or Last Employer	Phone		Address				
Supervisor	Hire Date	Date Left	Reason for Leaving				
Job Title/Job Duties							
Present or Last Employer	Phone		Address				
Supervisor	Hire Date Da	ite Left	Reason for Leaving				
Job Title/Job Duties							

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Supervisor	Hire Date	Date Left	Reason for Leaving
Job Title/Job Duties			
Present or Last Employer	Phone		Address
Present of Last Employer	Priorie		Address
Supervisor	Hire Date	Date Left	Reason for Leaving
Job Title/Job Duties			
or additional employment list	on separate paper a	nd attach to the a	pplication. Please put your last
ame on the top of each page.			
ERTIFICATION			
certify the above information	to be TRUE and CO	MPLETE.	
Signature			Date:



# <u>Supplement #1</u> APPLICANT'S STATEMENT (Verification & Signature):

Last Name:

Please indicate that you have read and that you understand each paragraph of the Applicant's Statement by placing your initials on each line beside each paragraph.
I certify that this application was completed by me and it, as well as all other information provided during the application process is TRUE and COMPLETE to the best of my knowledge. In the event of placement, I understand that false, misleading or omitted information in the application process may result in discharge.
I authorize investigation of all statements contained in this application as may be necessary in arriving at a placement decision and release from liability all persons providing information about meas part of the investigation.
I understand that due to the nature of the job, as a condition of employment; a criminal background check will be conducted.
I understand and agree that nothing contained in this application or conveyed during the interview is intended to create a placement contract. I further understand and agree that if I am hired, my placement will be at will and without fixed term, and may be terminated at any time, with or without cause and without prior notice, at the option of either South Lane Wheels (SLW) or myself. No promises regarding employment or placement have been made to me, and I understand that no such promise or guarantee is binding upon the SLW unless made in writing by an authorized individual.
I understand, that according to federal law, all individuals who are hired must, as a condition of placement produce certain documentation to very their identity and United States citizen status, or their legal authorization to work in the United States.
I understand that as a condition of placement my name will be checked against names on the ederal "Excluded Parties Listing System" to ensure that I have not been debarred, suspended, ineligible, or voluntarily excluded from participating in federally-funded transactions.
I understand that I will be required to pass a pre-placement drug screening test before starting work, and if I am hired, a condition of my placement will be that I abide by the SLW Drug and Alcohol Policy.
I understand that filling out this form does not obligate SLW to hire. If hired, I agree to abide by all SLW work rules, policies and procedures.
Signature Date