

# LTD Connector

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**OVERVIEW:** The LTD Connector is a low-cost on demand service that provides door to door transportation within the city limits of Cottage Grove. Because it is an on-demand service, you book the ride on our app or call the SLW dispatcher to schedule a pickup when you are ready to go.

**HOW IT WORKS:** Once you book a ride in the app or call us to be picked up, your ride goes into our automated queue to be assigned to a bus. Once the bus receives your request it texts you to let you know it is on the way and what time it expects to be at the address you provided. Once you pay the \$1 fee and are boarded, the bus delivers you to your desired location. It's that simple.

Android App



iPhone/iOS App



AREA OF SERVICE:  
CITY LIMITS OF  
COTTAGE GROVE

SERVICE HOURS:  
8:30AM TO 5:00PM  
MONDAY-FRIDAY

COST:

**\$1.00 PER PERSON  
CASH ONLY**

CALL TO BOOK:

**(541) 942-0456 EXT. 1**

## Rider Responsibilities:

**BE EARLY:** Riders need to be at their pick up location before the scheduled pick up time.

**BE PREPARED:** Riders must pay the fare upon boarding and have ready any carry on items.

## Service Policies:

*All of our services have a schedule to maintain with the riders' needs in mind.*

- "5-MINUTE RULE":** allows the driver to wait up to 5-minutes after the scheduled pick up time for a rider to board the vehicle. If a rider does not board within the 5-minutes, the driver will leave.
- For those who need assistance while riding on the Metro Shuttle or Door-to-Door services, one attendant may ride free.
- Drivers and SLW office sell discounted local Door-to-Door ticket books.
- We accept cash and checks. Drivers do not carry change.
- CANCELLATION POLICY-** Please be considerate and respectful of other riders and our drivers by calling to cancel your ride by 8:10am the morning of the trip.
- An unscheduled return trip is considered a "Will Call" ride which may have a 30-minute wait after pick up call is made.

*South Lane Wheels operates its program, services and activities in compliance with federal nondiscrimination laws. No person shall, on the basis of race, color, national origin (including limited English proficiency), disability, religion, sex, gender identity, sexual orientation, or age, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any of our programs.*

If you need special accommodations,  
please contact:

(541) 942-0456 ext. 3

or Statewide Toll Free Relay:

(800) 735-1232

At least 48 hours prior to ride.

# South Lane Wheels

ALL SOUTH LANE SERVICES



- 1 Local Door-to-Door
- 2 Metro Shuttle
- 3 Lane-Douglas Connector
- 4 LTD Connector



1450 Birch Ave | Cottage Grove, 97424  
Office Hours: 8:00am - 5:00pm Mon.-Fri.

**(541) 942-0456**  
**southlanetransit.com**



## DOOR-TO-DOOR SERVICE

1

**OVERVIEW:** South Lane Wheels is a door-to-door bus service located in southern Lane County. What this means is that instead of having to wait at a bus stop, SLW will pick you up and deliver you to the destination of your choice. What makes this service unique is that it is not limited to the city limits of Cottage Grove, making it more accessible to passengers who are in the more rural parts of south Lane County. Also, because reservations are required, that makes it the optimum choice for trips based on appointment times.

**HOW IT WORKS:** Because this is a very popular service and space is limited, we highly recommend that you book your ride as far in advance as you are able to ensure that we have space. The only way to book rides for this service is by calling SLW dispatch. Once your one way or round trip ride is booked, a driver will arrive and board you at your requested date and time and deliver you to your destination. Riding round trip? Once your appointment has ended, just give us a call back and dispatch will let the driver know you are ready for the return trip. Then, we'll get you going in no time.

AREA OF SERVICE:  
**SOUTH LANE  
COUNTY**

SERVICE HOURS:  
**7:30AM TO 5:00PM  
MONDAY-FRIDAY**

COST:

**STARTS AT \$3.00 PER ONE WAY TRIP**  
AND VARIES ACCORDING TO MILEAGE

CALL TO BOOK:

**(541) 942-0456 EXT. 1**

1450 Birch Ave | Cottage Grove, 97424  
**(541) 942-0456**  
southlanetransit.com



SCAN THIS CODE TO  
VISIT OUR WEBSITE

## METRO SHUTTLE

2

**OVERVIEW:** The Metro Shuttle service is a door-to-door bus service designed for South Lane residents who have places to go that are outside of the local service area. South Lane area residents are shuttled to points north such as Creswell, Eugene and Springfield, though Creswell residents often choose to go south, as well. It's most common use is for medical appointments and other activities that adhere to exact appointment times. Please note: Metro Shuttle does not go to the Eugene Airport.

**HOW IT WORKS:** Metro Shuttle works nearly identical to the Door-To-Door service with the exception of the locations served. While Door-To-Door provides service to South Lane County, the Metro Shuttle normally connects South Lane County residents with locations north. Call and book your ride with SLW dispatch as soon as you know you'll be needing one, and we will take care of the rest.

AREA OF SERVICE:  
**SOUTH LANE  
COUNTY**

SERVICE HOURS:  
**7:30AM TO 5:00PM  
MONDAY-FRIDAY**

COST:

**\$10.00 TO \$15.00  
PER ONE WAY TRIP**

CALL TO BOOK:

**(541) 942-0456 EXT. 1**



## LDC

3

**OVERVIEW:** The Lane - Douglas Connector (LDC) is a service that offers public transportation in rural communities for better access to healthcare services, transportation connections and shopping opportunities.

**HOW IT WORKS:** The LDC is a route based service you can ride by booking ahead and showing up or simply walking-on at one of the bus stops at the appropriate time. We recommend reserving your ride as reserved rides are prioritized over walk-on rides.

Northbound				
Stop #	Where to Catch the Bus	Departure Times		
5	Roseburg - Umpqua Transit Hub	10:36 AM	2:17 PM	6:01 PM
4	Yoncalla Community Center	11:14 AM	2:55 PM	6:38 PM
3	Drain - Ray's Food Place	11:24 AM	3:05 PM	6:47 PM
2	Cottage Grove Walmart*	8:00 AM	11:49 AM	3:35 PM
1	Eugene Amtrak arrival	8:37 AM	12:26 PM	4:12 PM
Southbound				
	Where to Catch the Bus	Departure Times		
1	Eugene Amtrak	8:40 AM	12:36 PM	4:23 PM
2	Cottage Grove Walmart*	9:02 AM	1:08 PM	4:45 PM
3	Drain - Ray's Food Place	9:24 AM	1:30 PM	5:07 PM
4	Yoncalla Community Center	9:34 AM	1:40 PM	5:17 PM
5	Roseburg - Umpqua Transit Hub arrival	10:01 AM	2:07 PM	5:44 PM
* SLW Bus Shelter		# Drop off Only		

AREA OF SERVICE:  
**SOUTH LANE &  
NORTH DOUGLAS  
COUNTIES**

SERVICE HOURS:  
**8:00AM TO 7:45PM  
TUESDAY & THURSDAY**

COST:

**\$5.00 PER ONE WAY TRIP**

CALL TO BOOK:

**(541) 942-0456 EXT. 1**  
**(TOLL FREE) 877-200-5808**