

South Lane Wheels Mission:

South Lane Wheels provides safe, reliable, and accessible transportation to empower people of all capabilities while strengthening connections between individuals, businesses, and nonprofit organizations.

We Believe FOR OUR COMMUNITIES

That building connections to other organizations and people strengthens us all
In being more than casually involved
That SLW provides vital services that are valuable, dependable and consistent
Transportation should be safe, affordable and dependable
Our services are a true economic value to everyone – individuals and businesses alike

FOR OUR ORGANIZATION

That SLW should focus on its clients' needs
The best organization is built of active and involved individuals
In obtaining our dreams responsibly
In discovering, cultivating and using the strengths of the staff and board of SLW
In organizational integrity that fosters respect and dignity
That the board of SLW should run the organization in a honest and well-balanced manner while maintaining fiscal responsibility

Rider Responsibilities:

BE EARLY: Riders need to be at their pick up location before the scheduled pick up time.

BE PREPARED: Riders must pay the fare upon boarding and have ready any carry on items.

Service Policies:

All of our services have a schedule to maintain with the riders' needs in mind.

- "5-MINUTE RULE":** allows the driver to wait up to 5-minutes after the scheduled pick up time for a rider to board the vehicle. If a rider does not board within the 5-minutes, the driver will leave.
- For those who need assistance while riding on the Metro Shuttle or Door-to-Door services, one attendant may ride free.
- Drivers and SLW office sell discounted local Door-to-Door ticket books.
- We accept cash and checks. Drivers do not carry change.
- CANCELLATION POLICY-** Please be considerate and respectful of other riders and our drivers by calling to cancel your ride by 8:10am the morning of the trip.
- An unscheduled return trip is considered a "Will Call" ride which may have a 30-minute wait after pick up call is made.

South Lane Wheels

ALL SOUTH LANE SERVICES



- 1 Origin to Destination
- 2 Metro Shuttle
- 3 Cottage Grove Connector

South Lane Wheels

1450 Birch Ave | Cottage Grove, 97424

Office Hours: 8:00am - 5:00pm Mon.-Fri.

(541) 942-0456
southlanetransit.com

South Lane Wheels operates its program, services and activities in compliance with federal nondiscrimination laws. No person shall, on the basis of race, color, national origin (including limited English proficiency), disability, religion, sex, gender identity, sexual orientation, or age, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any of our programs.

If you need special accommodations,

please contact:

(541) 942-0456 ext. 3

or Statewide Toll Free Relay:

(800) 735-1232

At least 48 hours prior to ride.



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SCAN THIS CODE TO VISIT OUR WEBSITE



ORIGIN TO DESTINATION SERVICE

1

OVERVIEW: South Lane Wheels is a door-to-door bus service located in southern Lane County. What this means is that instead of having to wait at a bus stop, SLW will pick you up and deliver you to the destination of your choice. What makes this service unique is that it's limited to the city limits of Cottage Grove, making it more accessible to passengers who are in the rural parts of south Lane County. Also, because reservations are required, that makes it the optimum choice for trips based on appointment times.

HOW IT WORKS: Because this is a very popular service and space is limited, we highly recommend that you book your ride as far in advance as you are able to ensure that we have space. The only way to book rides for this service is by calling SLW dispatch. Once your one way or round trip ride is booked, a driver will arrive and board you at your requested date and time and deliver you to your destination. Riding round trip? Once your appointment has ended, just give us a call back and dispatch will let the driver know you are ready for the return trip. Then, we'll get you going in no time.

AREA OF SERVICE: SERVICE HOURS:
CITY LIMITS OF 7:30AM TO 5:00PM
COTTAGE GROVE MONDAY-FRIDAY

COST:

STARTS AT \$3.00 PER ONE WAY TRIP
 AND VARIES ACCORDING TO MILEAGE

CALL TO BOOK:
(541) 942-0456 EXT. 1

METRO SHUTTLE

2

OVERVIEW: The Metro Shuttle service is a door-to-door bus service designed for South Lane residents who have places to go that are outside of the city limits of Cottage Grove. South Lane area residents are shuttled to points north such as Creswell, Eugene and Springfield, though Creswell residents often choose to go south, as well. It's most common use is for medical appointments and other activities that adhere to exact appointment times. Please note: Metro Shuttle does not go to the Eugene Airport.

HOW IT WORKS: Metro Shuttle works nearly identical to the Door-To-Door service with the exception of the locations served. While Door-To-Door provides service to South Lane County, the Metro Shuttle normally connects South Lane County residents with locations north. Call and book your ride with SLW dispatch as soon as you know you'll be needing one, and we will take care of the rest.

AREA OF SERVICE: SERVICE HOURS:
SOUTH LANE COUNTY 7:30AM TO 5:00PM
OUTSIDE COTTAGE MONDAY-FRIDAY
GROVE CITY LIMITS

COST:


\$10.00 TO \$15.00
PER ONE WAY TRIP


CALL TO BOOK:
(541) 942-0456 EXT. 1

3

OVERVIEW: The LTD Connector is a low-cost on demand service that provides door to door transportation within the city limits of Cottage Grove. Because it is an on-demand service, you book the ride on our app or call the SLW dispatcher to schedule a pickup when you are ready to go.

HOW IT WORKS: Once you book a ride in the app or call us to be picked up, your ride goes into our automated queue to be assigned to a bus. Once the bus receives your request it texts you to let you know it is on the way and what time it expects to be at the address you provided. Once you pay the \$1 fee and are boarded, the bus delivers you to your desired location. It's that simple.

Android App 

iPhone/iOS App 

AREA OF SERVICE: SERVICE HOURS:
CITY LIMITS OF 8:30AM TO 5:00PM
COTTAGE GROVE MONDAY-FRIDAY

COST:

\$1.00 PER PERSON
CASH ONLY

CALL TO BOOK:
(541) 942-0456 EXT. 1